



S/4HANA Migration Kick Starts Digital AP Processes at Síminn



Overview

Company Overview

The Icelandic telecommunications company Síminn was founded in 1906 and employs around 500 people. It provides communication services for both private and business clients, including mobile, home phones, Internet connections, and television. Síminn is Iceland’s leading provider of wireless communications services, operating a 4G/3G/2G mobile network that reaches over 99 percent of the country’s population. The company that is listed on the Icelandic stock exchange owns and operates businesses in information technology and infrastructure.

Client	Síminn hf.
Industry	Telecommunications
Client Website	siminn.is
Solutions	xSuite Invoice Cube xSuite Procurement Cube xSuite Archive Prism

A Fresh Start With S/4HANA

Twenty years after its 1999 introduction, the SAP landscape had reached a level of complexity that inevitably required simplification. A switch to S/4HANA as a cloud application on AWS was intended to reduce operational costs, integrate new business processes and functions more easily, and improve the fulfillment of security requirements. The company decided on a green-field approach to implementation, with a fresh start on a clean system. It was estimated that this would be the best way to achieve targets – providing users with all the benefits of rapid processing through a system that offers user-friendly Fiori interfaces, new functions, and tools for analysis.

One consideration driving the efforts to simplify the SAP landscape at Síminn was the prospect of saving costs. The improved functionality through S/4HANA proved instrumental in this respect, as did the automation of business processes within P2P process chains. Manual tasks were eliminated, work steps became more direct and less time-intensive, employees began working more efficiently.

“With renewed core processes based on xSuite solutions, we achieve better operational performance in a digital and connected economy.”

Olafur Hardarson, IT Application Manager SAP at Síminn

Better Overview of Documents in the Central Archive

First of all, during the S/4HANA migration, which xSuite performed together with Deloitte, thousands of customer invoices were transferred to the new xSuite archive. Invoices created in two billing systems had previously run through different processes and were stored at different locations. Now, there is a single archive solution, which provides uniformity and a far greater degree of clarity.

For documents being exchanged in the accounts payable process, the xSuite solution functions like a document hub: Regardless of format (PDF, Peppol, paper, etc.), mail goes through technical preparation, to then be automatically forwarded to SAP-integrated workflows – both when inbound mail is received and when documents are sent out to external



Ambitious Goals



Increased Visibility

business partners. The reason for this is that before work steps in operational P2P processes can be automated, incoming documents must first be digitized, and their data must be extracted and automatically transferred to the ERP system. Only then is it possible to proceed to the second building block: the approval and release processes.

P2P Processes and Fiori Apps First

When designing the processes in the new SAP system, the company prioritized those business processes that had hardly been standardized in the past or that slowed down or complicated operations. This included handling ordering procedures and invoice processing, which were not automated in the old environment and were inadequately interlinked. Síminn was equally focused during its approach to setting up new Fiori apps.

For example, the xSuite tools were used to completely rebuild the P2P processes in S/4HANA. At the same time, Síminn set up several Fiori apps to make it easier for employees to create and approve purchase orders and invoices. "Approval processes that used to take place exclusively in SAP can now be carried out through various devices, either via web client or Fiori app, from a PC or on a mobile device," says Olafur Hardarson with enthusiasm and adds: „A valuable collaboration is based on trust and responsiveness. Both characterize the cooperation with xSuite“.

A 25 percent increase in speed

Today, creating a request, obtaining approvals, and shipping the order all take place digitally, as does the automated processing of the subsequent order confirmation in SAP, including content verification. The same scenario applies to invoice processing: The xSuite solution extracts invoice data and transfers it to SAP, where the automated approval workflow is triggered.

Olafur Hardarson: "From the creation of a requisition to the audit-proof storage of invoices, we've automated the entire P2P process chain with xSuite. This spares us many of the manual steps we previously had in purchasing and accounts payable."

Thanks to standardized and automated P2P processes and easy-to-understand user interfaces, employees in the telecom provider's accounting department now work up to 25 percent faster. And optimization is not over yet: Síminn is currently fine-tuning further simplifications in the creation of purchase requisitions and purchase orders.



Thorough Process Optimization



Increased Processing Speed

Certified SAP Competence

The xSuite software solutions are characterized by the highest quality standards, which we have confirmed through regular certifications. These apply to various SAP solutions and deployment environments.

If you want to learn more about how xSuite can digitalize and optimize the AP processes at your company, **get in touch with one of our solution experts here.**



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